

City of Hooks Information Sheet
Office Hours: M-F 8:00 AM – 4:30 PM
Phone: 903-547-2261
Fax: 903-547-1107
On Call AFTER hours: 903-701-3456

Useful Phone Numbers

Fire or Police Emergency	911
Non-Emergency Fire	903-547-2250
Non-Emergency Police	903-547-2222
Non-Emergency Police after 5:00 PM	
Use Bowie County Sheriff's Department	903-798-3149

Utility Companies

AEP-Swepeco Electric	888-218-3919
Vyve Cable	855-367-8983
Centerpoint Gas	800-259-5544
Windstream Telephone	877-520-5210 or 611

- You will not receive your first water bill for approximately 2 months.
- Emergency water or sewer issues? Call the City first, it may be our issue not yours. If it does happen to be your issue, we may advise you at that time to contact a plumber.
- Bills are due on the 5th for each month, if NOT paid by the 5th a penalty will be applied at 10:00 AM the next business day.
- If your bill is not paid by the 15th of the month, work orders will be sent out the next business day at 10:00 AM to turn the water off for non-payment. Once the work orders have been sent out, you will be charged a \$40.00 reconnect fee.
- Trash is picked up only on Wednesday. You will need to have your garbage out in the provided can by the roadside by 7:00 AM to insure pickup.
- There is a drop box on the west side of City Hall, payments by check or money order ONLY may be placed in the drop box.
- All animals must be within the confines of a home or fence, unless on a leash and accompanied by the owner. A maximum of three (3) animals are allowed.
- In order to register an animal with the City of Hooks current vaccination records will be required. The fee for registration will be \$10.00 or \$20.00 annually.
- Outdoor burning within the city limits requires a burning permit obtainable by calling City Hall, City of Hooks Facebook page or visit our Website @ CityofHooks.org. During times of burn bans, a red flag will be displayed on the flag pole in front of City Hall, at these times NO burning will be allowed.
- Garage sale permits are required and can be picked up at City hall for a fee of \$1.50. Permits are good for three (3) consecutive days; a maximum of three (3) permits within one (1) year will be allowed.